

Holt Water Works, Inc.



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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Monitoring Requirements Not Met Holt Water Works, Inc.

Our water system recently became aware that we failed to collect drinking water samples in accordance with our approved monitoring plan. Although **this incident was not an emergency**, as our customers, you have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During July 2020, we did not monitor for disinfection byproducts, including total trihalomethanes (TTHM) and haloacetic acids (HAA5), as required by our written sampling plan and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours. We will announce any emergencies on Pensacola television WEAR Channel 3; Crestview radio WAAZ FM 104.7, WJSB-AM 1050 and WXEI, 95.3 FM; Baker radio WTJT; Crestview print newspaper *Crestview News Bulletin*; and Holt online news site holtenterpriseneews.com. We will also post announcements on our website, holtwaterworks.org, and on our Facebook page, [@WaterWorksIncHolt](https://www.facebook.com/WaterWorksIncHolt).

What happened?

Holt Water Works has a requirement to sample our drinking water each year to test for the contaminants mentioned above. We have consistently sampled each year as required with test results within the acceptable limits. This year, we conducted our annual sample test in August. However, we were required, according to our monitoring plan, to test in July. Although **our August 24, 2020, test results were within the acceptable limits**, the test fell outside the required FDEPO testing window. As a result, FDEP failed Holt Water for not meeting the correct testing timeline. We have reviewed and updated our sampling plan procedures to ensure all monitoring and reporting requirements are met in the future.

For more information, please contact Holt Water Works Manager Donna Ash at 850-537-4113.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Holt Water Works, Inc.
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